Electronic Acknowledgement Receipt					
EFS ID:	4139087				
Application Number:	10804320				
International Application Number:					
Confirmation Number:	7310				
Title of Invention:	Customization of an interaction center manager's graphical dashboard				
First Named Inventor/Applicant Name:	Janaki Kumar				
Customer Number:	32864				
Filer:	Linzy T. McCartney/Shelby Knutson				
Filer Authorized By:	Linzy T. McCartney				
Attorney Docket Number:	13906-142001 / 2003P00614				
Receipt Date:	20-OCT-2008				
Filing Date:	18-MAR-2004				
Time Stamp:	12:24:19				
Application Type:	Utility under 35 USC 111(a)				
Payment information:					

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$130
RAM confirmation Number	7773
Deposit Account	061050
Authorized User	

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Extension of Time	130060143001504545	27380	no	1
'	Extension of Time	139060142001ext.pdf	f2d375f10ecea0bce4ccb3f56e7d4437b4c8 5a1a	110	'
Warnings:					
Information:					
2		139060142001 resp.pdf	453570	yes	11
2		139000142001163p.pu1	b2d77f54427f71af2efba8d3b53279a18504 9d05		.,
	Multip	oart Description/PDF files in	zip description		
	Document Description		Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject		1	1	
	Claims		2	6	
	Applicant Arguments/Remarks Made in an Amendment		7	11	
Warnings:			1		
Information:					
3	Fee Worksheet (PTO-06)	fee-info.pdf	30130	no	2
	, 33 77 31 31 33 (1 1 2 3 3 )		65b776749fc9e7b947ec3cff6bbdb872f7ec 1595		
Warnings:					
Information:					
		Total Files Size (in bytes	<b>s):</b> 51	1080	
			•		

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.